

STATE OF NORTH CAROLINA

BEFORE THE NORTH CAROLINA
BOARD OF LICENSED CLINICAL
MENTAL HEALTH COUNSELORS

IN THE MATTER OF:)
)
Courtney Rosemond, LCMHCS)
Respondent)
No. S8362)

CONSENT ORDER

THIS CAUSE, coming on to be heard and being heard before the North Carolina Board of Licensed Clinical Mental Health Counselors [“the Board”], regarding pending complaint number 2135; and

IT APPEARING to the Board that Respondent has stipulated to certain facts and to the entry of a Consent Order in conformity therewith;

IT IS HEREBY STIPULATED by the undersigned Respondent and the Board, exclusively for the purposes of this disciplinary proceeding and any future potential proceedings by, against, or involving the Board, that:

1. Respondent is a licensed clinical mental health counselor supervisor [“LCMHCS”] and is subject to the Board’s jurisdiction pursuant to the North Carolina Licensed Clinical Mental Health Counselors Act, Chapter 90, Article 24 of the North Carolina General Statutes.
2. The Board issued a counselor license to Respondent on December 10, 2010. On June 16, 2017, Respondent became a licensed clinical mental health counselor supervisor, which license was renewed through June 30, 2027.
3. The Board’s Ethics Review Committee found probable cause that Respondent engaged in the following conduct while licensed by the Board:
 - a. Complainant was in the National Guard and was required to go through a counseling assessment within a specified time period.
 - b. Respondent was assigned to complete Complainant’s assessment. An initial appointment was scheduled but did not occur because of a misunderstanding or miscommunication with Complainant.
 - c. Thereafter, Respondent did not communicate consistently or in a timely manner with Complainant to reschedule the assessment.
 - d. Due to this delay, Complainant was at potential risk of being expelled from the military.
 - e. After being unsuccessful in rescheduling the required assessment, Complainant informed Respondent that she was going to request reassignment.

- f. Respondent subsequently ceased communicating with or responding to Complainant and did not ensure the assessment was transferred to another provider.
- g. Once Complainant was assigned to a different practice, Complainant was able to get the assessment completed within a week.
- h. The Board investigator made multiple attempts to contact Respondent via phone and confirmed email to schedule an investigative interview, but Respondent failed to respond or participate in the interview process.

4. The Committee concluded that Respondent's conduct, as set forth in Paragraph 3 above, violated Sections A.1.a., A.4.a., and I.3. of the American Counseling Association Code of Ethics (2014) ["ACA Ethics Code"] and N.C. Gen. Stat. § 90-340 (a)(9) and (15) of the North Carolina Licensed Clinical Mental Health Counselors Act.

5. The Board and Respondent wish to avoid the time and the costs associated with full litigation of this matter and, *in lieu* of any proceedings, enter into this Consent Order.

6. This Consent Order contains the entire agreement between the undersigned, there being no agreement of any kind, verbal or otherwise, which varies, alters, or adds to this Consent Order.

7. Respondent understands and agrees that this Consent Order must be presented to the Board for review and potential approval and shall be effective only after approval by the full Board and entered by signature of its Chairperson.

8. Respondent further agrees that presentation of this Consent Order to the Board for review and potential approval shall not constitute improper *ex parte* communication between the Board and its counsel, or the Board and its staff, nor require the recusal of the members of the Board from consideration of this matter before the full Board if the Board rejects the Consent Order and a contested case hearing is required in this case.

9. Respondent has read this entire Consent Order, assents to its terms and conditions, and agrees not to contest the findings, conclusions, or order in any future potential proceedings by, against, or involving the Board. By entering into this Consent Order, Respondent is not making any admissions for any current or future proceedings, other than those by, against, or involving the Board.

10. Respondent expressly waives notice of hearing, a hearing, the making of findings of fact and conclusions of law, and all further proceedings before the Board to which Respondent may be entitled by law.

11. Respondent waives the right to seek judicial review or to otherwise challenge the validity of this Consent Order in any court or before the Board in the future.

12. Upon entry of the Consent Order, Respondent forever releases the State of North Carolina, the North Carolina Board of Licensed Clinical Mental Health Counselors, and all its members,

officials, agents, counsel, representatives, and employees, both past and present, in their individual or official capacities, from any and all liability, suits, claims, and causes of action arising prior to or as a result of the execution of this Consent Order.

13. Respondent understands that entry of this Consent Order as a public record, mandatory reporting, and its distribution may have adverse consequences in other contexts, which shall not be the basis for reconsideration of its terms in the future.

14. Respondent was not represented in connection with the execution of this Consent Order. The Board was represented in this Consent Order by Douglas Brocker of The Brocker Law Firm, P.A.

15. Respondent agrees to service of the fully executed Consent Order to the email provided to the Board and waives service by any other method.

Based upon the record and the foregoing stipulations,

NOW, THEREFORE IT IS HEREBY ORDERED as follows:

I. Respondent is Reprimanded for the above violations.

II. Within 90 days from the date the Consent Order is entered by the Board, Respondent shall complete the following additional 6 CE hours approved in advance by the Board consisting of three hours each on: (i) professional responsibility and (ii) communication, records and documentation. This coursework requirement shall be in addition to the continuing education coursework required for all licensees under the Board's Administrative Rules. All costs associated with this continuing education requirement shall be borne by Respondent. Upon successful completion of this continuing education coursework, Respondent shall submit to the Board a certificate of completion provided by the continuing education sponsor.

III. The Board recognizes that the conditions, limitations, or requirements set forth in this Consent Order may present Respondent with certain practical difficulties. The Board concludes that each one is necessary to ensure public protection, and it does not intend to modify or eliminate any of the conditions, limitations, or requirements set forth herein based on such potential difficulties.

IV. The Board shall retain jurisdiction of this matter and Respondent to enforce the provisions herein or enter orders as necessary in the future.

V. If Respondent fails to comply with any provision of this Consent Order or breaches any term or condition thereof, the Board shall promptly schedule a public Show Cause Hearing to allow Respondent an opportunity to show cause as to why Respondent's license shall not be suspended for violating a valid order of the Board. If after the Show Cause Hearing, the Board is satisfied by a preponderance of the evidence that Respondent failed to comply with or breached

any term or condition of this Consent Order, the Board shall suspend the license and also may enter such other discipline or conditions as the evidence warrants for proven violations of the Licensed Clinical Mental Health Counselors Act or of the Board's Rules occurring after entry of this Consent Order.

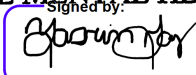
VI. This Consent Order shall constitute action against the license of Respondent, pursuant to N.C. Gen. Stat. §90-340(a) and (b).

VII. The Board shall maintain this Consent Order as a public record pursuant to N.C. Gen. Stat. §§132-1 and 90-340(f), shall submit a report to the National Practitioner Databank, and shall provide copies to the American Counseling Association and the National Board of Certified Counselors, and to other agencies or individuals as required by law. Other than this Consent Order, all documents obtained, collected, or compiled by the Board in this matter shall remain confidential pursuant to N.C. Gen. Stat. § 90-340(f).

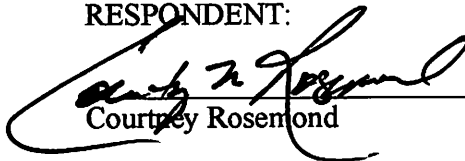
VIII. This Order is effective as of the date it is signed by the Chair and served on Respondent to the email address of record with the Board.

CONSENTED TO BY:

NORTH CAROLINA BOARD OF LICENSED
CLINICAL MENTAL HEALTH COUNSELORS

BY:  5/28/26
Dr. Yasmin Gay, LCMHCS Date
Board Chairperson

RESPONDENT:

 05/26/2026
Courtney Rosemond Date